

Quality Policy

Satisfying the desires of every single customer and coming up to his/her expectations are cornerstones of our activity, providing a benchmark for our products, achievements, and development.

The name ARLO A LOT means quality, reliability and technical excellence.

We measure our success in terms of:

- Customer satisfaction.
- Staff satisfaction.
- Quality of products.
- Quality of processes.
- On-time delivery.
- Staff productivity.

ARLO A LOT employees at all hierarchical levels think and act according to this policy, and contribute to the fulfilment of objectives according to their responsibilities and in harmony with the following principles:

RESULT ORIENTATION AND CREATION OF VALUE

We think that providing a higher performance than our competitors is crucial to achieving excellent commercial results in the long term, to the interest of customers, staff, suppliers and society.

CUSTOMER ORIENTATION

We place our customers' expectations at the heart of our actions, both internal and external. Our benchmark for achieving success is the satisfaction of our customers and their loyalty to the company.

LEADERSHIP AND CONSISTENCY WITH OBJECTIVES

Our activities are structured and systematically harmonized. Our strategic orientation, quality awareness as well as the constant commitment of our management and staff lead us to excellent performances.